



Years of Forging Progress



MISSION AND VALUE STATEMENTS

The men and women of the Pigeon Forge Police Department are committed to the protection of life and property among the citizens and visitors within its jurisdiction, and are committed to providing law enforcement services through a partnership with the community that builds trust, reduces crime, creates a safe environment, and enhances the quality of life.

INTEGRITY

The men and women of the Pigeon Forge Police Department foster the highest performance standards, ethical conduct, and truthfulness.

SERVICE

The men and women of the Pigeon Forge Police Department are committed to quality service and are responsive to the needs of the citizens and visitors to our community through problem solving partnerships.

RESPECT

The men and women of the Pigeon Forge Police Department value the dignity of every individual who lives in and visits our community, and promise to uphold the principles found in the Constitution of the United States and the laws of the State of Tennessee.

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Dear Citizens,

2022 was one of the busiest years in the history of the City of Pigeon Forge. We are fortunate to live in an area where people visit year in and year out. With that being said, I know how important it is for our Police Department to be operating at a high level at all times.

Our goal will always be to protect the lives and property of the citizens and guests of our city. We strive to provide the highest level of professionalism and integrity that a law enforcement agency can deliver. Our relationship with our community is built on trust and transparency. We need that relationship to ensure Pigeon Forge is a great place to live, work, and visit.

I want to thank City Manager Earlene Teaster, Assistant City Manager Eric Brackins, Mayor David Wear, Vice Mayor Kevin McClure, Commissioners Jay Ogle, Tony Watts, and Keith Whaley for their continued support. We are very fortunate to serve in a City where everyone works for the good of our Citizens.

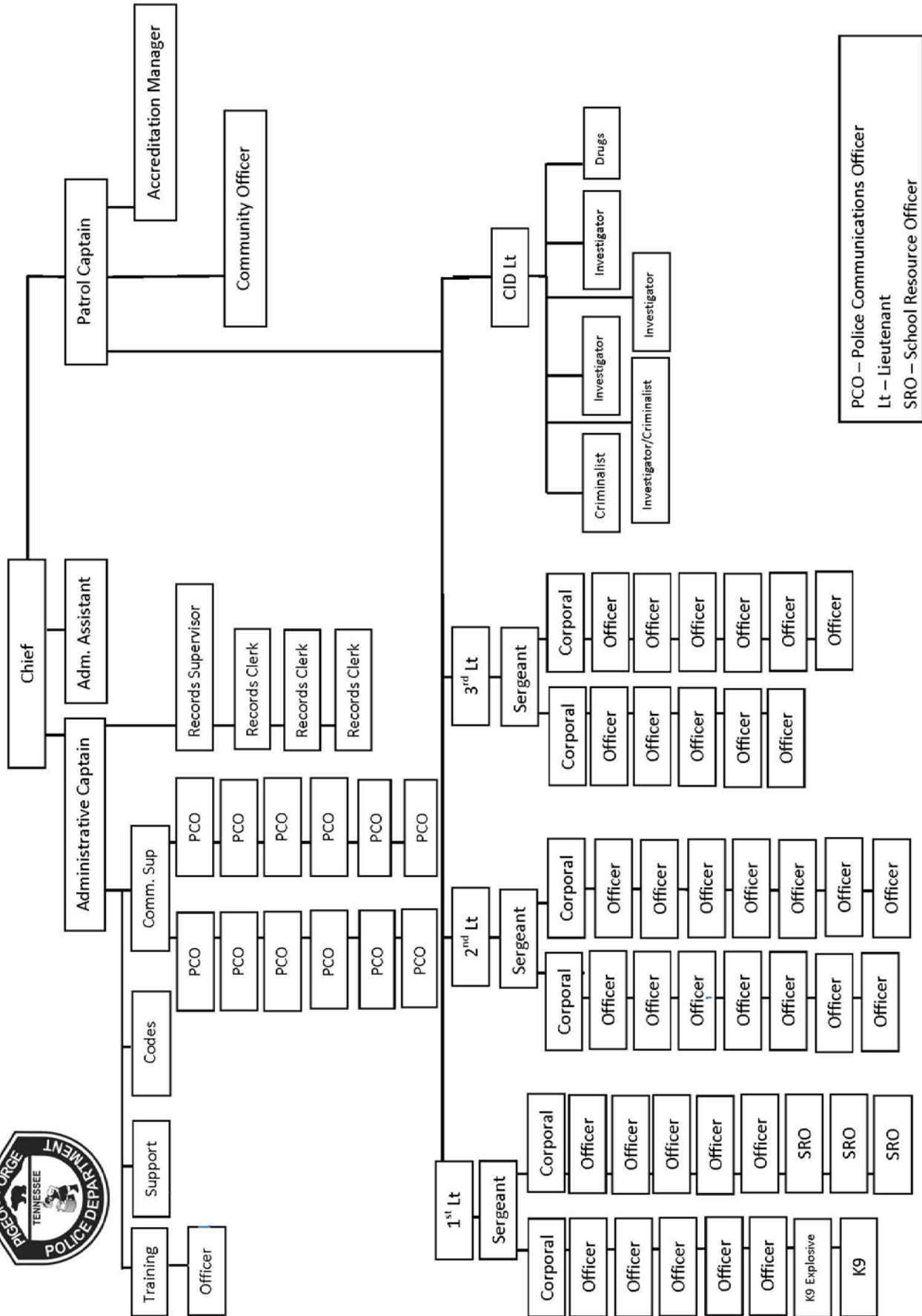
We encourage you to look over the information we have provided. We are proud of our efforts and understand this has to be the standard. If you should have any questions, please feel free to reach out to us.

Sincerely,

A handwritten signature in blue ink, appearing to read "R. Catlett".

Richard Catlett
Chief of Police





Operations Division

Patrol Division

The patrol division of the Pigeon Forge Police Department is supervised by Captain Ralph Carr (ralphcarr@cityofpigeonforgetn.gov). The patrol and traffic divisions work four 10-hour days. They do not rotate with the exception of their regular days off.

The three patrol shifts are supervised by a lieutenant that serve as watch commanders. They oversee both the patrol and traffic division related functions. The patrol division has fifty-four (54) officers assigned to it. Of these fifty-four (54) officers, each shift has one (1) sergeant and two (2) corporals. The traffic division has a total of eight (8) officers. Those traffic officers ride motorcycles when the weather permits.

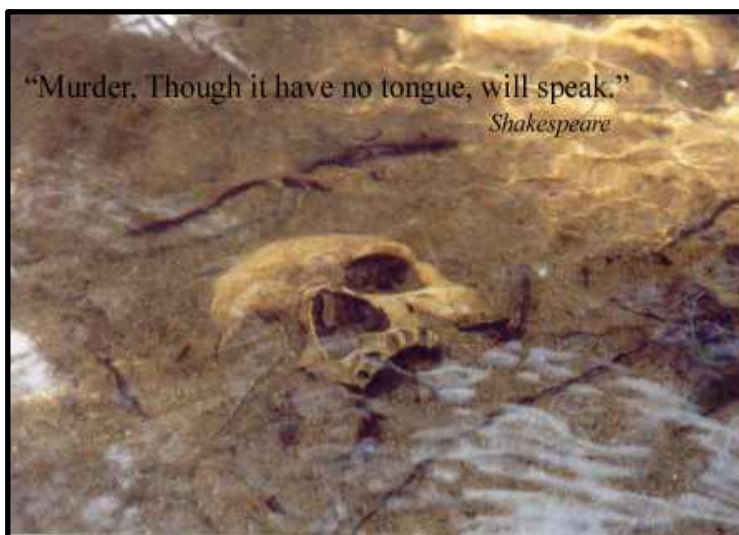
The department also has three (3) school resource officers that serve at the Pigeon Forge High School, Pigeon Forge Junior High and Pigeon Forge Intermediate. The school resource officer at the Intermediate school also serves as the department's DARE instructor. The department also has a code enforcement officer that is assigned to the public works department.

Patrol is the primary law enforcement function embracing much more than the act of patrolling. It is a generalized function in which officers engage in a wide variety of activities to include, but not limited to, enforcing criminal laws, traffic enforcement, answering calls for service, conducting preliminary and follow up investigations, transporting prisoners, crime prevention and community relations. Officers work many special events per year. Those events range from something as small as a kindergarten class visiting the police department to helping with a 7-day event such as the National Quartet Convention.

The department operates 24-hours a day, 7 days a week, and 365 days a year to provide our citizens and visitors the best service available.

Criminal Investigation Division

The Criminal Investigations Division (CID) follows up on crimes reported in the City of Pigeon Forge. Specialized investigators are needed for crimes of complex nature, seriousness or crimes with special needs. Our CID detectives are cross-trained to meet the needs of the City of Pigeon Forge. Detectives diligently work to solve crimes from vandalism, theft, burglary, robbery to homicides. The CID division does our background investigations and internal affairs investigations. The Pigeon Forge Police Department is supervised by a lieutenant and is staffed with four (4) detectives, a criminalist, and a narcotics investigator. Some of their accolades include graduates of the National Forensic Academy (NFA), graduate of the FBI National Academy (FBINAA) and a DEA attachment.



Motor Division

The Pigeon Forge Police Department has a motorcycle division known as the Street Knights that includes eight (8) officers. All of the officers are required to complete the basic police rider's course as well as the basic radar operator course. The officers must be physically fit to perform all duties associated with operating a motorcycle. The primary functions of the motor unit are traffic enforcement and crash investigations throughout the city. The motor officers are actively engaged in community relations and are more accessible. The unit is assigned directed patrols to target areas which have been shown to be trouble spots due to crash reports or citizen/guest complaints. The unit is also used to participate in funerals and escort dignitaries that may be visiting the area. The motor unit generally operates from March to October (depending on the weather) but can be seen out and about on a warm day in January.

If you have any traffic concerns or complaints that you would like to see the Street Knights address you can reach out to us by calling and asking to speak to a lieutenant or shift supervisor on duty at 865-453-9063, or you can email your concerns to pd@cityofpigeonforgetn.gov.



Special Operations

Tactical Rescue Unit

The Tactical Rescue Unit (TRU) is primarily deployed in those situations or events which, by their nature, are more dangerous or hazardous to officers than the majority of calls for service. Some of the situations that the TRU team may be deployed are hostage taking, sniper, barricaded gunman, major felony arrests, search warrants involving dangerous suspects or any other type of call the watch commander or shift supervisor deems necessary. The TRU team is comprised of sworn officers from the Pigeon Forge Police Department. They are assigned to either an assault team or sniper duties.

The requirements to be a member of the unit are very stringent. Those requirements are at least 2-years of service with the Pigeon Forge Police Department, score 92% or better on all phases of their firearms qualifications, all members must be disciplined and capable of responding to orders in a safe and efficient manner, must be team oriented to enhance the quality and efficiency of the TRU team, must successfully complete the Pigeon Forge Police Department's SWAT training course, and must undergo an extensive interview with members of the team.



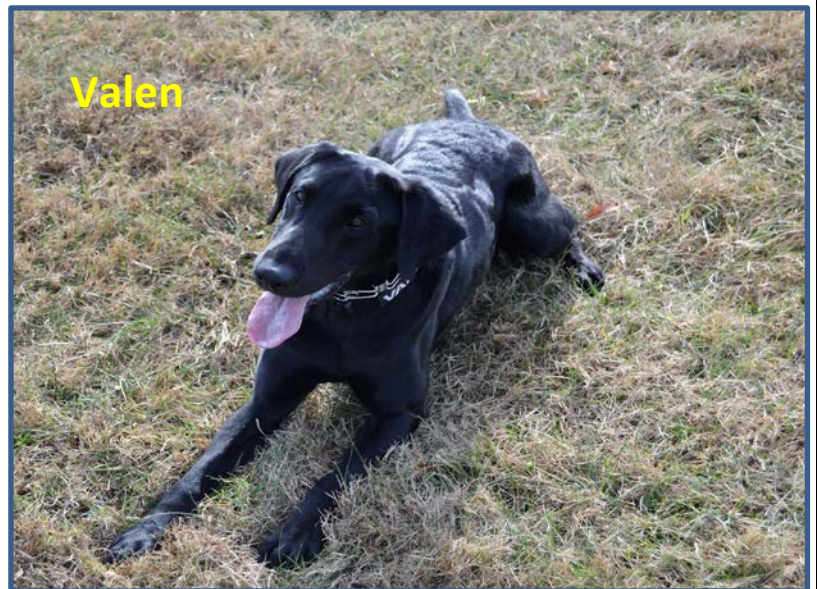
Crisis Negotiation Unit

The Crisis Negotiation Unit (CNU) is comprised of seven (7) members of the Pigeon Forge Police Department, both sworn officers and civilian employees, who have completed a forty-hour basic Crisis Negotiations course. Crisis situations can require special attention. The CNU is subject to activation at any time and must respond with all necessary equipment to deal with the crisis at hand.



Canine Unit

The Pigeon Forge Police Department operates four (4) canine teams. Canines are an important aspect of policing. Their talents of apprehension, detection and search and rescue are fundamental for any police agency.



Administration

Administration

The Administrative Division is supervised by Captain Dennis Adams (dadams@cityofpigeonforgetn.gov). He is responsible for the Communications Division, the Training Division, and Support Services. This group is responsible for all the administrative support for the police department, making them vital for the department to function each day.

Records

The Records Division is comprised of four (4) civilian employees; the Records Supervisor, one (1) City Court Clerk/Records Clerk, and two (2) Records Clerk. This office is responsible for maintaining a variety of reports and records which include, but are not limited to, crash reports, arrest and incident reports, and city citations.

Pigeon Forge Municipal Court is held at the Pigeon Forge Police Department (3225 Rena Street) on Thursdays of each month at 2:00 p.m. This court handles all citations which were issued for moving, parking and any other city ordinance violations. For questions regarding Pigeon Forge Municipal Court, please call 865-429-7411 (M-F 8:00 am-4:30 pm). If you were arrested by our agency, your court will be scheduled through **Sevier County General Sessions Court (865-453-6116)**. Questions regarding the status of your driver's license will have to be directed to the Department of Safety (www.tn.gov/safety).

Communications Division

The Communications Division consists of twelve (12) civilian employees who serve as communication officers for the department. These communication officers are nationally certified in communications and crime information data access. The communication officers answer 911 calls as a Public Safety Answering Point (PSAP) for the City of Pigeon Forge and can be utilized as a backup answering point for any agency in Sevier County. When they aren't answering emergency calls, the communication officers are responsible for a multitude of tasks which include dispatching officers to calls for service, completing wanted or stolen information checks of people, vehicles and other items, monitoring and answering a number of phone lines, and monitoring traffic cameras.

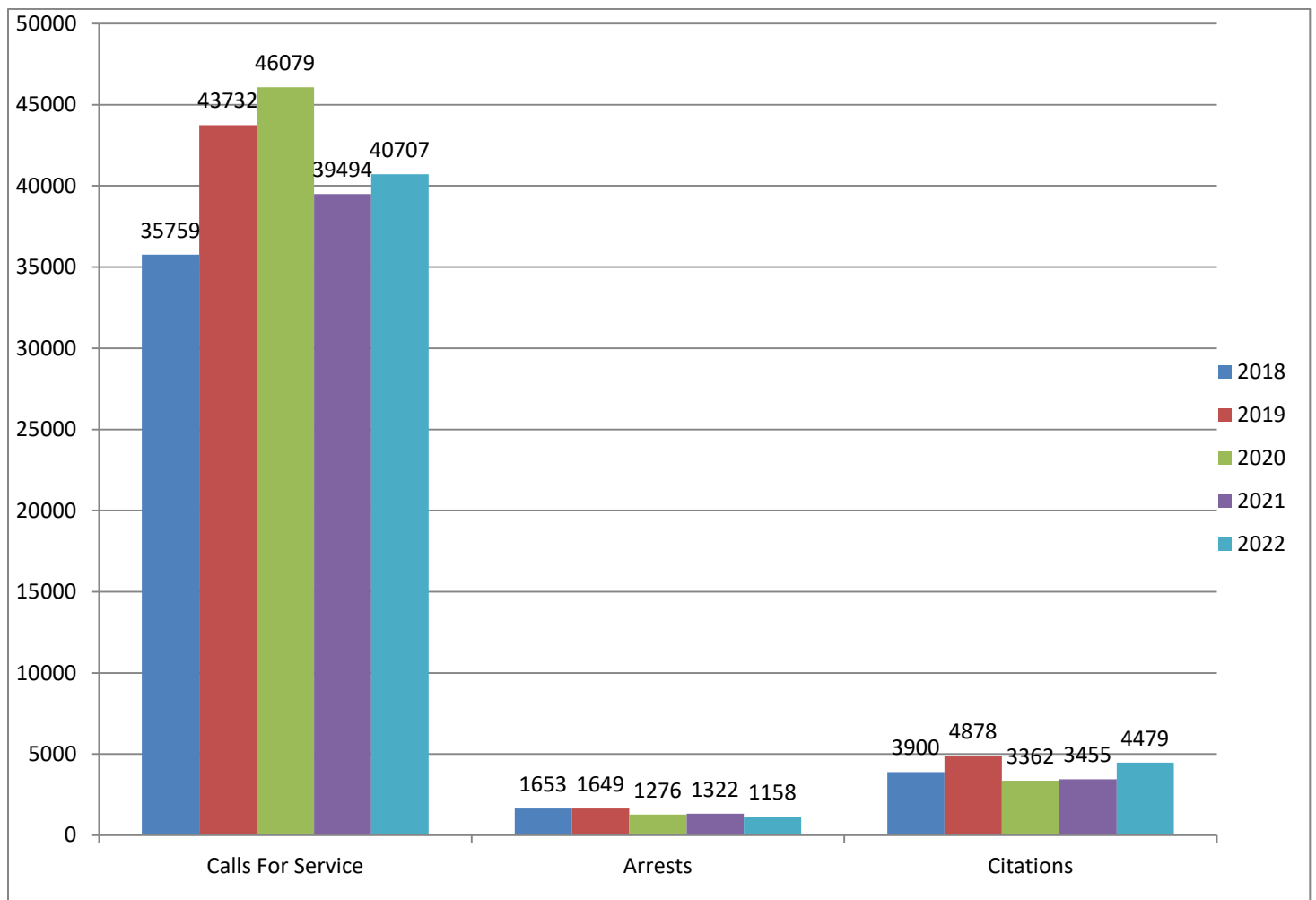
Accreditation Update

The Tennessee Law Enforcement Accreditation Program exists to improve the quality of law enforcement agencies in the State of Tennessee and ultimately the quality of services provided to the citizens of Tennessee. The Pigeon Forge Police Department was accepted into the program in July of 2018. On the 7th day of April 2021, the Pigeon Forge Police Department was recognized as an accredited law enforcement agency by the Tennessee Law Enforcement Accreditation Program. The accreditation program is subject reviews every three (3) years. Pigeon Forge Police Department will be up for review in 2023.

At A Glance

The graph below is a quick representation of the activity in Pigeon Forge. We continue to push high visibility patrol, citizen contact and proactive policing to offset the growth of the city.

The City of Pigeon Forge continues to bring new challenges as it continues to grow. Last year, we combined with Central Dispatch to help relieve 911 calls but still continue to increase in call volume. The Jake Thomas Connector will add two (2) additional miles of roadway and several businesses, including more room for overnight guests, by the end of the project. We expect Calls for Service, Arrests and Citations to trend upward with the increase of visitors to Pigeon Forge.



Offenses by Year

Part 1 Offenses	2022	2021	2020	2019	2018
Murder(9A)	0	1	1	1	0
Rape(11A)	12	8	14	12	7
Robbery(120)	6	3	7	4	9
Agg. Assault(13A)	36	40	30	28	28
Burglary(220)	36	46	49	63	89
Theft(23C-23H)	202	252	209	253	342
Motor Vehicle Theft(240)	33	45	42	43	65
Total	325	395	352	404	540

Crimes against Society	2022	2021	2020
DUI(90D)	135	148	231
Public Intoxication(90E)	188	221	193
Drug/Narcotic Violations(35A)	177	186	207

Calls for Service

2020 CFS	2021 CFS	2022 CFS	# Increase	Percentage Increase from 2021
46079	39494	40707	1213	3.07%

Arrests and Citations

Activity Type	2022	2021	2020	2019
Arrests(by Offense)	1766	2032	2087	2650
Citations	4479	3456	3364	4883

Top Ten (10) Citations 2022

	Charge	Citation Total
1.	Speeding	2389
2.	Financial Responsibility	759
3.	Driving Without a License	577
4.	Registration Expired	412
5.	Light Law - Motor Vehicle	250
6.	Seat belt	156
7.	Muffler Law	137
8.	Window Tint	130
9.	Obedience to Any Required Traffic Control Device	108
10.	Unsafe Operation (Misc. Moving Violation)	83

Total Citations for the Year

4479

Total violations

6020

Accidents

Accidents by Type	2022	2021	2020
Property Damage (Over \$1500)	966	853	613
Injury	179	204	116
Fatal	0	1	1
Total	1145	1308	962

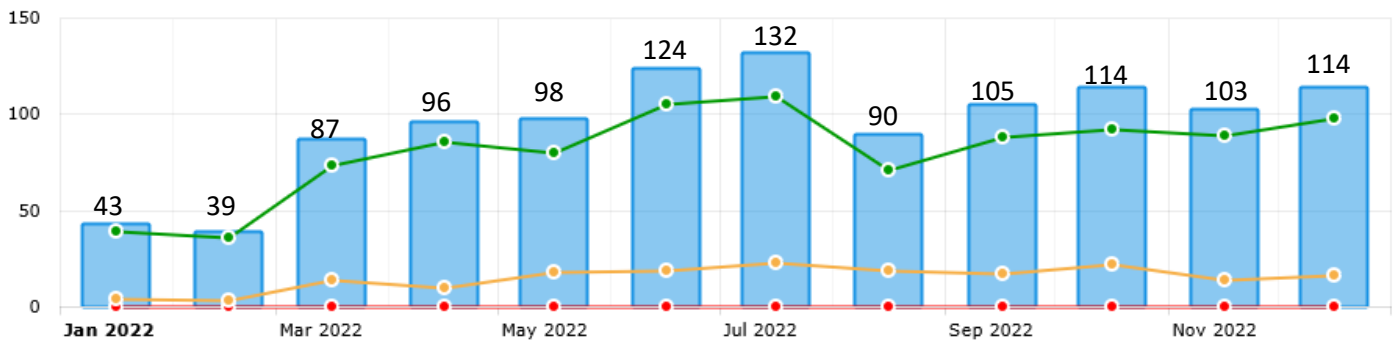
Accidents by Location	# of Accidents
Traffic way	~912
Parking Lot or Private Property	233 (TITAN Reports)
Property Damage not reportable to State	230 (RMS)

2022 Manner of Collision (Top 5)	# of Accidents
Front to Rear	333
Angle	361
Sideswipe, Same direction	178
Non-collision	120
Rear to Side	33

Top Causes for Accidents (2022)

Failure To Yield Right of Way	304
Following Improperly	229
Other	116
Improper Backing	104
Failure To Keep In Proper Lane	91
Improper Lane Changing	82
Inattentive-Eating, Reading, Talking, Etc.	51
Unknown	69
Failure To Obey Traffic Controls	34
Improper Turn	27

Pigeon Forge Accidents by Month

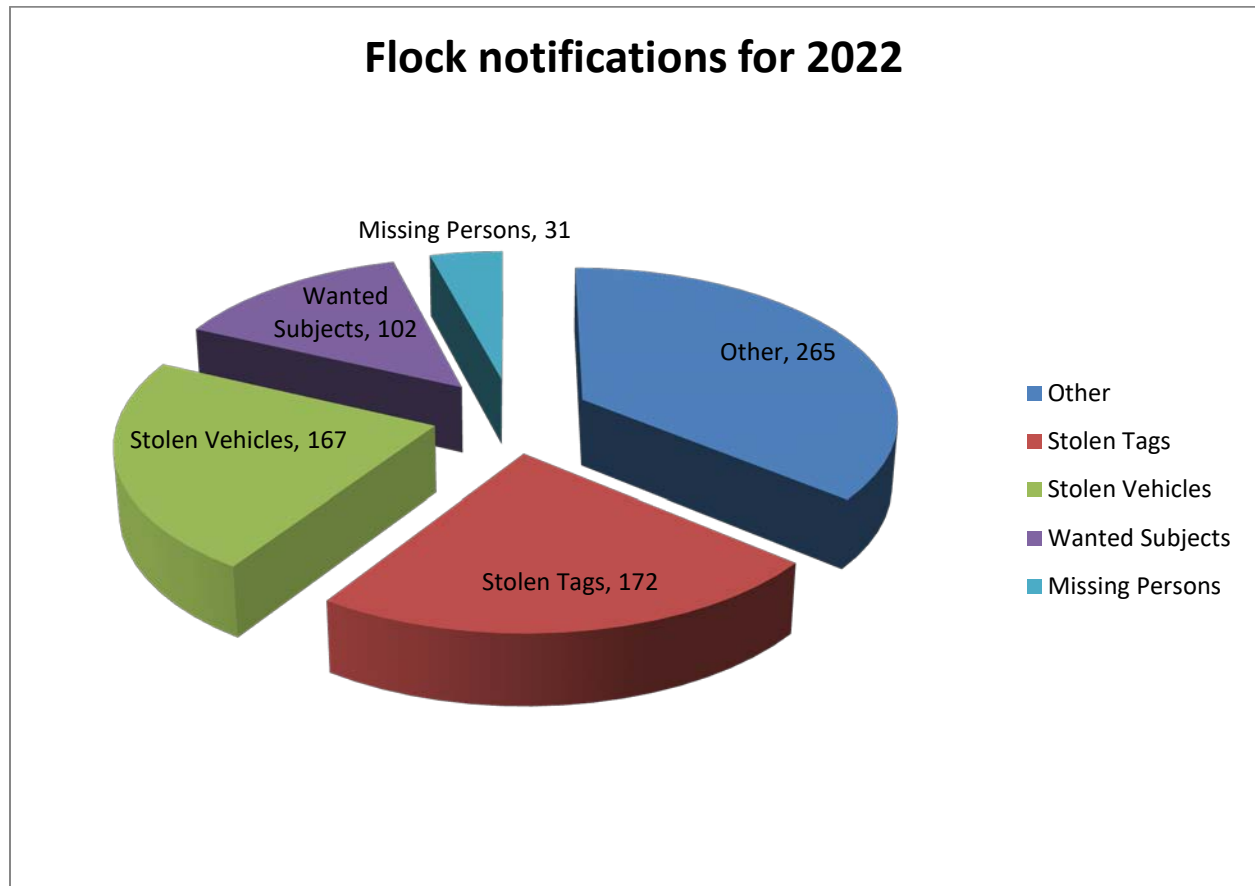


Red line is Fatal Accidents

Green Line is Property Damage Accidents

Yellow Line is Injury Accidents

The Pigeon Forge Police Department uses automatic license plate readers to deter crime. These readers alert our dispatch center in the event of notorious behaviors such as stolen vehicles, stolen plates, missing children or missing persons.



Communication officers dispatched 58 License Plate Reader hits. These dispatches led to:

- 11 People Arrested with 26 charges.
- 9 Stolen Vehicles recovered with estimated value of \$98500.
 - One vehicle recovered by another agency
- 3 Stolen tag recoveries.
- 1 Missing Person located

All Flock notifications are verified through NCIC before action is taken.

Overdoses

The Pigeon Forge Police Department reported on 17 incidents of Overdose. We used approximately 15 doses of Narcan™.*

Some of our incidents take several doses of Narcan™.

In 2022, the Pigeon Forge Police Department contributes six (6) deaths to overdose after investigations.

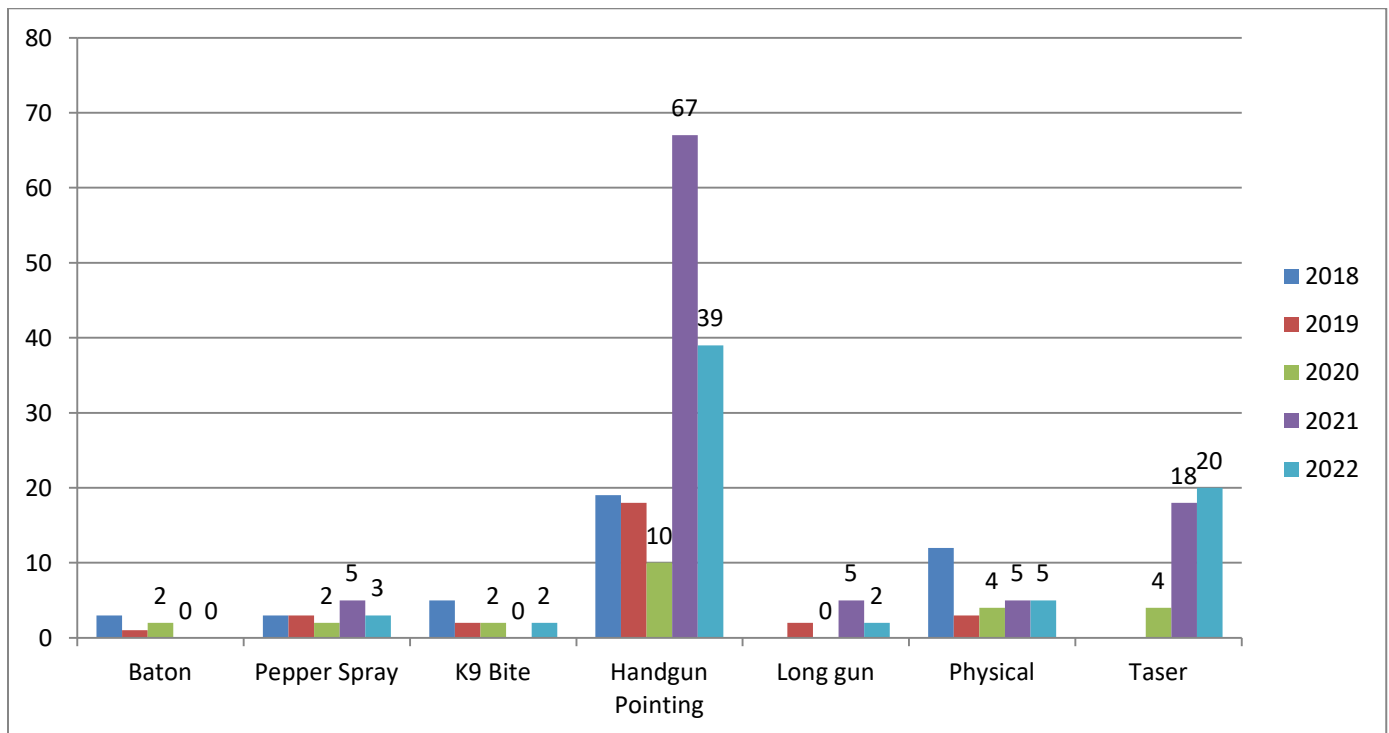
*This information is based on information in which Pigeon Forge officers reported contact or administrated Narcan™. These statistics may differ from county wide statistics that include Ambulance Service and/or Fire Department.

Use of Force

2022 Use of Force Statistics

In 2022, the Pigeon Forge Police Department had seventy one (71) Use of Force reports from fifty-four (54) incidents. We saw a near thirty percent drop in use of force. Many things factor into our response to force. Mainly the suspect and his/her behavior, however, the demographic of our guest, the robust economy and physical presence of officers (number) may have assisted in the decrease. Correlation is hard to determine and predict. We will continue to focus on de-escalation and Simunition training as a foundation to our response. The type of force by the Pigeon Forge Police Department in 2022 is as follows:

- Handgun (pointing) 39
- Long gun (pointing) 2
- Long gun (fired-dispatch of critically injured animal) 1
- Pepper Spray 3
- Physical(open empty hand) 3
- Physical (strike) 2
- Taser(Turned On) 9
- Taser(Drive Stun) 7
- Taser(Deployed) 4
- Baton 0
- K-9 Bites 2



In 2022, the Pigeon Forge Police Department responded to 40,707 calls for service. Based on these numbers we used force in approximately 0.13% of our total incidents. Male suspects were involved in 43 incidents and female suspects in 10 incidents and 1 animal. The average age of the suspect was 34 years old and the range was from 17 to 67. Three (3) suspects reported minor injuries. Six (6) suspects were armed with various items including rock, rebar, knife and a gun.

Special Events and Community Outreach

In 2022 we continued to maintain a slim but healthy community outreach. We participated in just under 50 events. It was important to us that our community see us as active and willing to engage. We used every opportunity to meet new people, strengthen existing relationships, educate the public on safety and listen to our community members.

Citizens' Police Academy

Once again we placed the Citizens' Police Academy on hold. We miss the program and hope to re-establish when safe to do so. The program runs from January into April and meets every Tuesday evening during that period. All classes are planned to be dismissed no later than 9:00 pm. Topics discussed include the following:

- Community Policing
 - Domestic Violence
 - Judicial System
 - Building Searches
 - Traffic Stops
 - Firearms (one day spent at firing range)
 - Patrol Ride-A-Longs
 - Juvenile Programs
 - Tactical Rescue Unit
 - DUI Enforcement
 - Crash Investigations
 - K-9 Operations
 - Communications Operation
-

Prescription Drug Take Back Day



In 2022, we hosted two (2) Drug Take Back Days. This is such an important event. It is a responsible means of disposing of prescription drugs, passing along information about the potential for abuse of medications. Our lobby is an official drop off location available year round.



300.50 pounds
Prescription Drugs collected.

Blood Drive

Pigeon Forge Police Department employees are always willing to step up to help with Replacement and Battle of the Badges Medic Blood Drives.



Faith and Blue

The National Faith and Blue initiative is a way to bridge the gap between law enforcement and the communities they serve through our area churches. Faith and Blue includes activities that create engagement in hopes of creating a mutual understanding of our shared experiences and relationships.



Battle of the Litter

During the Battle of the Litter, Pigeon Forge Police Officers with the help of citizens combed the banks and ditches of Pigeon Forge to find numerous bags of trash and other litter.

A COMPETITION BETWEEN DEPARTMENTS

BATTLE OF THE LITTER

SEVIERSVILLE, TENNESSEE

SATURDAY MAY 7
9 AM - NOON

COME PICK UP LITTER AND SUPPORT YOUR LOCAL POLICE DEPARTMENT TO VICTORY!

Support Sevierville Police Dept.
CHECK IN AT:
Sevierville Primary School
(1146 Blanton Drive, Sevierville)


Support Pigeon Forge Police Dept.
CHECK IN AT:
Pigeon Forge Community Center
(170 Community Center Dr., Pigeon Forge)

Support Gatlinburg Police Dept.
CHECK IN AT:
Welcome Center on the Spur
(1011 Banner Road, Gatlinburg)

Support Sevier County Sheriff Dept.
CHECK IN AT:
Sevierville Primary School
(1146 Blanton Drive, Sevierville)

SUPPORT ANY DEPARTMENT AT THESE CHECK-IN LOCATIONS:
Just let them know what department you're supporting when you check in!

- **4-H Office** (762 Old Knoxville Hwy, Sevierville)
- **Wyndham Great Smokies Lodge** (1425 Old Knoxville Hwy, Sevierville)
- **Valley View Baptist Church** (2219 Little Cove Road, Wears Valley)



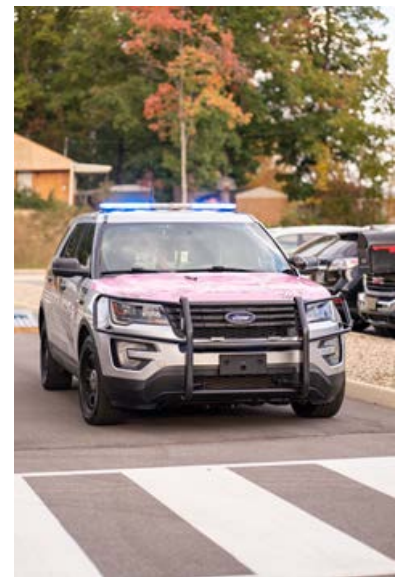
Unique Outreach

Officers continued to reach out to citizens, striving to create relationships in our community.



Cancer Awareness

While we raised money for cancer support with our No Shave November participation we also decided to raise awareness in an additional way this year with our Breast Cancer Awareness Cruiser. We encouraged members of the community to sign their name on the hood to show their support for those dealing with cancer.



R.A.D Class

The Rape Aggression Defense Class is taught by Detective Candace Teaster. It is a program of realistic, self-defense tactics and techniques. The R.A.D. System is a comprehensive course for women focusing on awareness, prevention, risk reduction and avoidance, while progressing on to the basics of hands-on defense training.



CRASE Program



Chaplain Program

The Police Chaplain provides support for Police Officers and civilians in their time of need. Chaplains are there to provide appropriate assistance, advice, comfort, counsel and referrals to those in need who may request support.

Our chaplain program was utilized numerous times in 2022. Seven (7) times, death notifications were made to families that lost a loved one. The goal of the Chaplain is to be a person that the family can lean on until a pastor and other family members take over. The Chaplain's goal is to facilitate any needs that the family may need, from a drink of water to prayer.

The Chaplain is also utilized during debrief of incidents that involved family members being told by detectives the particular events that lead to the loss of their loved ones. The Chaplain was utilized during incidents that involved three (3) times the death of a child that can be particularly hard for officers.

Officer Chaplain Craig Cruise



Officers making a difference

Christmas Projects



Officers partnered with the City of Pigeon Forge by donating money and time to fund several charity events. The Shop with a Cop event funded by the city allowed us to make Christmas special for eight children from the Boys and Girls Club. This was our first year to shop with the children, in person. We joined the children in a Trolley ride through the city that included Santa at the police department, a treat at Cinnaholic, shopping at Marshall's with the Grinch and lunch at McDonald's. Shop with a Cop ended at the Boys and Girls Club wrapping gifts. This year, in addition to the gifts that the children wanted for themselves and their families, we were able to gift the children with new clothes and shoes.

Additionally, through our No Shave November and No Shave December projects, Officers donated enough money to fund our Angel Tree project which included buying clothes and gifts for nine children from our Pigeon Forge schools and four senior citizens from our community.



Leah Victoria Avril Toy Drive

The officers and staff wanted to place the Leah Victoria Memorial Toy Drive high on our list. It is a great cause that benefits Safe Space of East Tennessee. All toys go to the victims of domestic violence.

Adopt A Family Fund

The Adopt A Family Fund from East Tennessee Children's Hospital benefits the immediate needs of patients and families fighting cancer. The Pigeon Forge Police Department was honored to present a donation from our No-Shave November Program.

Isaiah 117 House

Officers and staff through the No-Shave December Program were able to raise additional funds and toys that were donated to Isaiah 117 House of Sevier County. Isaiah 117 House provides physical and emotional support in a safe and loving home for children awaiting foster care placement. They are a tremendous blessing to our community.



News Media

It is never our intent to make the headlines. However, we always have several events in which we are the lead agency and must have open communication with the press. This connection is important for the public's confidence and transparency.



Two endangered Pigeon Forge children found safe

PIGEON FORGE, Tenn. (WVLT) - The Tennessee Bureau of Investigation issued an Endangered Child Alert for two children missing from Pigeon Forge Friday. The two ...

Jan 15, 2022



Extreme traffic expected in Pigeon Forge for Rod Run weekend

KNOXVILLE, Tenn. (WVLT) - Pigeon Forge will be a busy city this weekend not just for its tourist attractions, but also because of the Rod ...

Apr 08, 2022



Former employee describes horse whipping incident at Pigeon Forge stables

KNOXVILLE, Tenn. (WVLT) - Former employees of Goldrush Stables said they asked the owner to fire David Allen Whaley back in May, after they caught ...

Jul 04, 2022



Evacuated Pigeon Forge Junior High students, staff return to school

PIGEON FORGE, Tenn. (WVLT) - Pigeon Forge Junior High officials evacuated students and staff Tuesday after they found a note referencing a bomb in a ...

Nov 29, 2022

- 25 people arrested
- 23 car accidents
- Sept. 2021
371 citations
63 arrests
- April 2021
390 citations
187 warnings

Police arrested 25 people and

Finish your degree online. **UAB ONLINE** Do it fast yep.

Play (k) 0:10 / 0:24

25 people arrested at Rod Run in Pigeon Forge

WBIR Channel 10 80.9K subscribers

Subscribe

11



Share

Save



Recognition



Employee of 2022 First Quarter
Officer Zohaib Raja



Employee of 2022 Second Quarter
K9 Handler Scott Frazer



Employee of 2022 Third Quarter
K9 Handler Scott Frazer



Employee of 2022 Fourth Quarter
SRO Brett Maggard

Employees of the Year

We want to congratulate Detective Kristie Brock for being named the Police Officer of the Year for 2022. Detective Brock is assigned to the Criminal Investigations Division and does an outstanding job. She is a constant professional.

We also want to congratulate the Civilian Employee of the Year, David Walters. David works in our Communications Division. He is a valuable asset to the Department and does a great job. He takes pride in his position and handles a very stressful job in a professional manner.

Congratulations Detective Brock and Communications Officer Walters!



Southern Shrine Provost Guard Association as Outstanding Police Officer of the Year

Congratulations to Officer Bufkin! He was recognized by the Southern Shrine Provost Guard Association as Outstanding Police Officer of the Year. Officer Bufkin has a cool, calm approach that allows him to investigate any crime with ease. He shows up and puts the department and community first in his policing. These traits and excellent work ethic make him an excellent choice.



New Hires

Welcome to the Family.



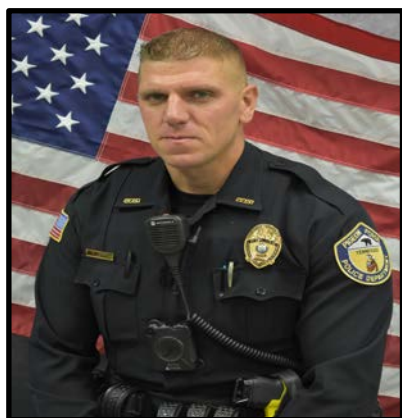
Officer Chase Trentham
Sworn in January 2022



Officer Dakoda Cardwell
Sworn in January 2022



Officer Nikki Moore
Sworn in January 2022



Officer Matthew Ashby
Sworn in March 2022



Officer Erich Wilson
Sworn in May 2022



Communication Officer Amanda Young
May 2022



Officer Clayton Owens
Sworn in July 2022



Officer Cannon Piller
Sworn in August 2022

Promotions

We were proud to promote Officer Cody Clabo to Corporal. Corporal Clabo has 6 years of experience in law enforcement. This includes 4.5 years with the Pigeon Forge Police Department and approximately 2 years with the University of Tennessee at Knoxville Police Department. Corporal Clabo is a former Tennessee Army National Guard Forward Observer and also served in the Kentucky Army National Guard. Corporal Clabo holds a Bachelor's Degree from Berea College.



In Memoriam

In 2022, Retired K9 Freek passed away on the morning of November 3, 2022. Sergeant Atchley and Freek partnered for 9 years until Freek's retirement in 2021, at which time Freek spent the remainder of his days as a member of Sergeant Atchley's family. Freek will never be forgotten for his dedication to this department and his family.



In 2022, this community lost dedicated officer and friend Detective Johnny Bohanan. Det. Bohanan loved serving his community and he will be deeply missed.

