CITY OF PIGEON FORGE
INFORMATION TECHNOLOGY DEPARTMENT

Position Title: Full-Time I.T. Public Safety Technician,

Starting Pay: $28.43/hr- $43.45/hr (DOE). The city offers a highly competitive compensation and benefit package.

Job Description: This is skilled work involving technical tasks to support the Information Technology Department and other City Departments. The primary focus of this position is to support the technical needs of the police department, fire department, water department and maintenance/upkeep of the city's various supervisory control and data acquisition (SCADA) systems. Job related duties require the ability to work flexible hours including evenings and/or weekends and participate in emergency callouts and after hours support as needed.

Minimum Qualifications: Graduation from an accredited two year college or technical institution with an A.A Degree in computer science or engineering (B.A. Degree preferred); or a minimum of four years of technical experience working with the installation and repair of computer software systems and hardware components; good decision making and interpersonal skills; ability to accurately deal with detailed information; excellent written and verbal communication skills; considerable experience working with computer software applications, ability to accurately diagnose, repair and maintain information and computer systems; the ability to remain current with emerging IT systems and infrastructure; ability to multi-task and organize; ability to respond to emergency situations in a timely and appropriate manner; climb water tanks and communication towers (must not be afraid of heights); possess a valid Tennessee Driver's License.

How to Apply: Interested candidates should submit an application/ resume, cover letter and list of references to: Human Resources Department, City of Pigeon Forge, P.O. Box 1350, Pigeon Forge, TN 37868. Applications can be completed online at www.cityofpigeonforge.com. Paper applications may be picked up at City of Pigeon Forge City Hall offices during business hours located at 3221 Rena Street, Pigeon Forge, TN. **Applications will be accepted until filled.**